

Woods Cardiovascular Internal Medicine Associates, P.C.

ALL BOARD CERTIFIED-BOARD OF INTERNAL MEDICINE

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WELCOME TO YOUR MEDICAL HOME

Your health and wellness is a top concern of our office. To give you the best care, doctors and patients must work together. This idea is called the Patient-Centered Medical Home. We will work with you to manage your healthcare needs.

AS YOUR MEDICAL HOME, WE WILL:

- Take care of short-term illness and long-term chronic diseases
- Discuss your goals and how you would like to improve your health
- Listen to you and address your concerns
- Help you stay healthy by giving you easy-to-understand information
- Respond promptly to your calls, questions, and concerns
- Have a doctor on-call after hours for your urgent needs
- Remind you when vaccines and tests are due
- Notify you of test results in a timely manner
- Help coordinate care with specialty doctors, if needed

AS YOUR MEDICAL HOME, WE TRUST YOU TO:

- Follow the care plan that is agreed upon as best you can
- Tell us about all medications and over-the-counter supplements you are taking
- Let us know when you see the other healthcare providers and ask them to send us a report about your care
- Keep your appointments or call to reschedule or cancel
- Call if you do not receive your test results within two weeks
- Use the after hours line only for issues that cannot wait until the next work day
- Use Urgent Care for all non-emergency needs when the office is closed
- Go to Emergency Department for any life-threatening symptoms – See the Other Side
- Learn about your insurance so you know what it covers or work with us to help develop a payment plan
- Pay your share of the visit fee when you are seen in the office
- Give us feedback to help us improve our services

Symptoms that require emergency care:

- Difficulty breathing
- Chest or upper abdominal pain or pressure
- Fainting, sudden dizziness, weakness
- Changes in vision
- Confusion or changes in mental status
- Any sudden or severe pain
- Uncontrolled bleeding
- Severe or persistent vomiting or diarrhea
- Coughing or vomiting blood
- Suicidal feeling
- Difficulty speaking
- Shortness of breath
- Unusual abdominal pain

And remember: **Never** drive yourself to an Emergency Room!

Call 911

Thank you for your cooperation.

Woods CVIMA PC Physicians and Staff